### UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, DC 20549

### FORM 8-K

### **CURRENT REPORT**

PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of report (Date of earliest event reported): October 23, 2023



### TrueBlue, Inc.

(Exact Name of Registrant as Specified in Its Charter)

Washington (State or Other Jurisdiction of Incorporation)

001-14543 (Commission File Number) 91-1287341 (IRS Employer Identification No.)

1015 A Street, Tacoma, Washington 98402 (Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (253) 383-9101

Not Applicable

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions *kee* General Instruction A.2. below):

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock, no par value	TBI	New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

#### Item 2.02. Results of Operations and Financial Condition.

On October 23, 2023, TrueBlue, Inc. (the "company") issued a press release (the "Press Release") reporting its financial results for the third quarter ended September 24, 2023, and certain outlook information for the fourth quarter and fiscal year 2023, a copy of which is attached hereto as Exhibit 99.1 and the contents of which are incorporated herein by this reference. Also attached to this report as Exhibit 99.2 is a slide presentation relating to the financial results for the third quarter ended September 24, 2023 (the "Earnings Results Presentation"), which will be discussed by management of the company on a live conference call at 2:30 p.m. Pacific Time (5:30 p.m. Eastern Time) on Monday, October 23, 2023. The Earnings Results Presentation is also available on the company's website at www.trueblue.com.

In accordance with General Instruction B.2. of Form 8-K, the information contained above in this report (including the Press Release and the Earnings Results Presentation) shall not be deemed "Filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall the Press Release or the Earnings Results Presentation be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, except as shall be expressly set forth by specific reference in such a filing. This report will not be deemed a determination or an admission as to the materiality of any information in the report that is required to be disclosed solely by Regulation FD.

#### Item 7.01. Regulation FD Disclosure.

We are also attaching our Investor Roadshow Presentation to this report as Exhibit 99.3, which we will reference in our Q3 2023 earnings results discussion and which may be used in future investor conferences. The Investor Roadshow Presentation is also available on the company's website at www.trueblue.com.

In accordance with General Instruction B.2. of Form 8-K, the information contained above in this report (including the Investor Roadshow Presentation) shall not be deemed "Filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall the Investor Roadshow Presentation be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, except as shall be expressly set forth by specific reference in such a filing. This report will not be deemed a determination or an admission as to the materiality of any information in the report that is required to be disclosed solely by Regulation FD.

#### Item 9.01. Financial Statements and Exhibits.

Exhibit Number	Exhibit Description	Filed Herewith
99.1	Press Release dated October 23, 2023	Х
99.2	Earnings Results Presentation for October 23, 2023 conference call	Х
99.3	Investor Roadshow Presentation	Х
104	Cover page interactive data file - The cover page from this Current Report on Form 8-K is formatted as Inline XBRL	Х

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

TRUEBLUE, INC. (Registrant)

Date: October 23, 2023

By:

/s/ Derrek L. Gafford Derrek L. Gafford

Chief Financial Officer and Executive Vice President

#### **TRUEBLUE REPORTS THIRD QUARTER 2023 RESULTS**

TACOMA, WASH. - Oct. 23, 2023 -- TrueBlue (NYSE:TBI) today announced its third quarter results for 2023.

Third quarter revenue was \$473 million, a decrease of 18 percent compared to revenue of \$576 million in the third quarter of 2022. Net loss per diluted share was \$0.00 compared to net income per diluted share of \$0.63 in the third quarter of 2022. Third quarter adjusted net income<sup>1</sup> per diluted share was \$0.16 compared to adjusted net income per diluted share of \$0.74 in the third quarter of 2022.

"While the operating environment remains soft, we are starting to see signs of potential stabilization in the demand trends for certain parts of our business," said Taryn Owen, President and CEO of TrueBlue. "We are focused on staying highly engaged with our clients to meet their current needs and to be ready to meet higher demand when business conditions improve.

"We also continue to be disciplined in the pricing of our services and with cost management, while preserving our operational and balance sheet strengths," continued Ms. Owen. "These actions position us well to achieve strong operating leverage and financial flexibility when demand rebounds."

#### 2023 Outlook

TrueBlue is providing certain forward-looking information to help investors form their own estimates, which can be found in the quarterly earnings presentation filed today.

Management will discuss third quarter 2023 results on a webcast at 2:30 p.m. PT (5:30 p.m. ET), today, Monday, Oct. 23, 2023. The webcast can be accessed on the Investor Relations section of the TrueBlue website: investor.trueblue.com.

#### **About TrueBlue**

TrueBlue (NYSE: TBI) is a leading provider of specialized workforce solutions that help clients achieve business growth and improve productivity. In 2022, TrueBlue connected approximately 611,000 people with work. Its PeopleReady segment offers on-demand, industrial staffing, PeopleScout offers recruitment process outsourcing (RPO) and managed service provider (MSP) solutions, and PeopleManagement offers contingent, on-site industrial staffing and commercial driver services. Learn more at www.trueblue.com.

<sup>1</sup>Refer to the financial statements accompanying this release for more information regarding non-GAAP terms.

#### Forward-looking statements and non-GAAP financial measures

This document contains forward-looking statements relating to our plans and expectations including, without limitation, statements regarding the future performance and operations of our business, expectations regarding stabilization in demand, and expected growth from our digital investments, all of which are subject to risks and uncertainties. Such statements are based on management's expectations and assumptions as of the date of this release and involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements including: (1) national and global economic conditions which can be negatively impacted by factors such as rising interest rates, inflation, political instability, epidemics and global trade uncertainty, (2) our ability to maintain profit margins, (3) our ability to successfully execute on business strategies and further digitalize our business model, (4) our ability to attract sufficient qualified candidates and employees to meet the needs of our clients, (5) our ability to attract and retain clients, (6) our ability to access sufficient capital to finance our operations, including our ability to comply with covenants contained in our revolving credit facility, (7) new laws, regulations, and government incentives that could affect our operations or financial results, (8) any reduction or change in tax credits we utilize, including the Work Opportunity Tax Credit, and (9) the timing and amount of common stock repurchases, if any, which will be determined at management's discretion and depend upon several factors, including market and business conditions, the trading price of our common stock and the nature of other investment opportunities. Other information regarding factors that could affect our results is included in our Securities Exchange Commission (SEC) fillings, including the company's most recent reports on Forms 10-K and 10-Q, copies of which may be obtained by visiting our website at www.trueblue.com un

In addition, we use several non-GAAP financial measures when presenting our financial results in this document. Please refer to the reconciliations between our GAAP and non-GAAP financial measures in the appendix to this document and on our website at www.trueblue.com under the Investor Relations section for additional information on both current and historical periods. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies.

Contact: Derrek Gafford, Executive Vice President and CFO 253-680-8214

### TRUEBLUE, INC. SUMMARY CONSOLIDATED STATEMENTS OF OPERATIONS (Unaudited)

		13 weeks ended			39 weeks ended		
(in thousands, except per share data)	Se	ep 24, 2023	S	ep 25, 2022	 Sep 24, 2023		Sep 25, 2022
Revenue from services	\$	473,196	\$	575,721	\$ 1,414,072	\$	1,696,489
Cost of services		349,023		419,802	1,036,295		1,242,194
Gross profit		124,173		155,919	 377,777		454,295
Selling, general and administrative expense		120,715		124,351	364,642		366,953
Depreciation and amortization		6,184		7,483	18,875		22,015
Goodwill and intangible asset impairment charge		_		_	9,485		_
Income (loss) from operations		(2,726)		24,085	 (15,225)		65,327
Interest and other income (expense), net		390		703	1,982		1,098
Income (loss) before tax expense (benefit)		(2,336)		24,788	 (13,243)		66,425
Income tax expense (benefit)		(2,326)		4,092	(1,621)		11,197
Net income (loss)	\$	(10)	\$	20,696	\$ (11,622)	\$	55,228
Net (loss) income per common share:							
Basic	\$	0.00	\$	0.64	\$ (0.37)	\$	1.67
Diluted	\$	0.00	\$	0.63	\$ (0.37)	\$	1.65
Weighted average shares outstanding:							
Basic		30,932		32,434	31,397		33,023
Diluted		30,932		32,818	31,397		33,511

### TRUEBLUE, INC. SUMMARY CONSOLIDATED BALANCE SHEETS (Unaudited)

(in thousands)	Sep 24, 2023		Dec 25, 2022
ASSETS			
Cash and cash equivalents	\$ 47,11	3\$	72,054
Accounts receivable, net	276,23	3	314,275
Other current assets	36,26	0	43,883
Total current assets	359,60	6	430,212
Property and equipment, net	102,80	9	95,823
Restricted cash and investments	198,82	9	213,734
Goodwill and intangible assets, net	96,57	6	109,989
Other assets, net	157,21	1	169,650
Total assets	\$ 915,03	1 \$	1,019,408
LIABILITIES AND SHAREHOLDERS' EQUITY			
Accounts payable and other accrued expenses	\$ 48,87		- / -
Accrued wages and benefits	87,08		92,237
Current portion of workers' compensation claims reserve	44,09		50,005
Other current liabilities	20,52	4	23,989
Total current liabilities	200,57	4	242,875
Workers' compensation claims reserve, less current portion	173,36	1	201,005
Other long-term liabilities	84,47	0	79,213
Total liabilities	458,40	5	523,093
Shareholders' equity	456,62	6	496,315
Total liabilities and shareholders' equity	\$ 915,03	1 \$	1,019,408

### TRUEBLUE, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

	39 weeks ended		ended
(in thousands)	Se	p 24, 2023	Sep 25, 2022
Cash flows from operating activities:			
Net income (loss)	\$	(11,622)	\$ 55,228
Adjustments to reconcile net income (loss) to net cash provided by operating activities:			
Depreciation and amortization		18,875	22,015
Goodwill and intangible asset impairment charge		9,485	_
Provision for credit losses		3,254	3,352
Stock-based compensation		10,219	7,675
Deferred income taxes		(3,344)	2,046
Non-cash lease expense		9,449	9,694
Other operating activities		(1,661)	8,772
Changes in operating assets and liabilities:			
Accounts receivable		34,790	21,388
Income taxes receivable and payable		(3,001)	186
Other assets		26,795	(564
Accounts payable and other accrued expenses		(26,879)	(22,935
Accrued wages and benefits		(5,156)	(10,277
Workers' compensation claims reserve		(33,558)	(4,304
Operating lease liabilities		(9,498)	(9,673
Other liabilities		1,421	(2,529
Net cash provided by operating activities		19,569	80,074
Cash flows from investing activities:			
Capital expenditures		(23,095)	(22,685
Payments for company-owned life insurance		(2,347)	· _
Proceeds from company-owned life insurance		1,662	_
Purchases of restricted held-to-maturity investments		(26,894)	(4,950
Maturities of restricted held-to-maturity investments		24,118	23,697
Net cash used in investing activities		(26,556)	(3,938
Cash flows from financing activities:			
Purchases and retirement of common stock		(34,178)	(60,939
Net proceeds from employee stock purchase plans		704	780
Common stock repurchases for taxes upon vesting of restricted stock		(3,759)	(4,347
Other		(96)	(203
Net cash used in financing activities		(37,329)	(64,709
Effect of exchange rate changes on cash, cash equivalents and restricted cash		(757)	(2,482
Net change in cash, cash equivalents, and restricted cash		(45,073)	8,945
Cash, cash equivalents and restricted cash, beginning of period		135,631	103,185
Cash, cash equivalents and restricted cash, end of period	\$	90,558	\$ 112,130

#### TRUEBLUE, INC. SEGMENT DATA (Unaudited)

		ks ended		
(in thousands)	Sep	24, 2023	Se	p 25, 2022
Revenue from services:				
PeopleReady	\$	283,187	\$	334,639
PeopleScout		52,944		77,464
PeopleManagement		137,065		163,618
Total company	\$	473,196	\$	575,721
Segment profit (1):				
PeopleReady	\$	9,656	\$	28,732
PeopleScout		6,272		10,707
PeopleManagement		2,134		4,463
Total segment profit		18,062		43,902
Corporate unallocated expense		(8,122)		(9,396)
Total company Adjusted EBITDA (2)		9,940		34,506
Third-party processing fees for hiring tax credits (3)		(90)		(162)
Amortization of software as a service assets (4)		(1,064)		(729)
PeopleReady technology upgrade costs (5)		(696)		(1,858)
Executive leadership transition (6)		(2,492)		—
Other adjustments, net (7)		(2,140)		(189)
EBITDA (2)		3,458		31,568
Depreciation and amortization		(6,184)		(7,483)
Interest and other income (expense), net		390		703
Income (loss) before tax benefit (expense)		(2,336)		24,788
Income tax benefit (expense)		2,326		(4,092)
Net income (loss)	\$	(10)	\$	20,696

(1) We evaluate performance based on segment revenue and segment profit. Segment profit includes revenue, related cost of services, and ongoing operating expenses directly attributable to the reportable segment. Segment profit excludes depreciation and amortization expense, unallocated corporate general and administrative expense, interest expense, other income, income taxes, and other adjustments not considered to be ongoing.

(2) See the Non-GAAP Financial Measures table on the next page for definitions of EBITDA and Adjusted EBITDA.

(3) These third-party processing fees are associated with generating hiring tax credits.

(4) Amortization of software as a service assets is reported in selling, general and administrative expense.

(5) Costs associated with upgrading legacy PeopleReady technology.

(6) Cost associated with our CEO transition, primarily related to accelerated vesting of stock awards.

(7) Other adjustments for the 13 weeks ended September 24, 2023 primarily include workforce reduction costs of \$1.5 million (\$0.8 million in cost of services and \$0.7 million in selling, general and administrative expense) and adjustments to COVID-19 government subsidies of \$0.5 million. Other adjustments for the 13 weeks ended September 25, 2022 include costs of \$0.2 million incurred while transitioning to a new third party administrator for workers' compensation.

#### TRUEBLUE, INC. NON-GAAP FINANCIAL MEASURES AND NON-GAAP RECONCILIATIONS

In addition to financial measures presented in accordance with U.S. GAAP, we monitor certain non-GAAP key financial measures. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies.

Non-GAAP measure	Definition	Purpose of adjusted measures
Adjusted net income and Adjusted net income per diluted share	<ul> <li>Net income (loss) and net income (loss) per diluted share, excluding:</li> <li>amortization of intangibles,</li> <li>amortization of software as a service assets,</li> <li>goodwill and intangible asset impairment charge,</li> <li>accelerated depreciation,</li> <li>PeopleReady technology upgrade costs,</li> <li>executive leadership transition,</li> <li>other adjustments, net, and</li> <li>tax effect of the adjustments to U.S. GAAP.</li> </ul>	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> <li>Used by management to assess performance and effectiveness of our business strategies.</li> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>
EBITDA and Adjusted EBITDA	<ul> <li>EBITDA excludes from net income (loss):</li> <li>income tax expense (benefit),</li> <li>interest and other (income) expense, net, and</li> <li>depreciation and amortization.</li> </ul> Adjusted EBITDA, further excludes: <ul> <li>third-party processing fees for hiring tax credits,</li> <li>amortization of software as a service assets,</li> <li>goodwill and intangible asset impairment charge,</li> <li>PeopleReady technology upgrade costs,</li> <li>executive leadership transition,</li> <li>other adjustments, net.</li> </ul>	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> <li>Used by management to assess performance and effectiveness of our business strategies.</li> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>
Adjusted SG&A expense	Selling, general and administrative expense excluding: – third-party processing fees for hiring tax credits, – amortization of software as a service assets, – PeopleReady technology upgrade costs, – executive leadership transition, – other adjustments, net.	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> </ul>

### 1. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO ADJUSTED NET INCOME AND ADJUSTED NET INCOME PER DILUTED SHARE (Unaudited)

	13	13 weeks ended					
(in thousands, except for per share data)	Sep 24, 2023	Sep 24, 2023		p 25, 2022			
Net income (loss)	\$	(10)	\$	20,696			
Amortization of intangible assets	1,	276		1,484			
Amortization of software as a service assets (1)		—		729			
Accelerated depreciation (2)		—		602			
PeopleReady technology upgrade costs (3)		696	1,858				
Executive leadership transition costs (4)	2,	492		_			
Other adjustments, net (5)	2,	140		189			
Tax effect of adjustments to net income (loss) (6)	(1,	717)		(1,264)			
Adjusted net income	\$4,	877	\$	24,294			
Adjusted net income per diluted share	\$	).16	\$	0.74			
Diluted weighted average shares outstanding	31,	239		32,818			
Margin / % of revenue:							
Net income (loss)	-	-%		3.6%			
Adjusted net income	1.	0%		4.2%			

### 2. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO EBITDA AND ADJUSTED EBITDA (Unaudited)

		13 week	reeks ended		
(in thousands)	Sep	24, 2023	Sep	o 25, 2022	
Net income (loss)	\$	(10)	\$	20,696	
Income tax expense (benefit)		(2,326)		4,092	
Interest and other (income) expense, net		(390)		(703)	
Depreciation and amortization		6,184		7,483	
EBITDA		3,458		31,568	
Third-party processing fees for hiring tax credits (7)		90		162	
Amortization of software as a service assets (1)		1,064		729	
PeopleReady technology upgrade costs (3)		696		1,858	
Executive leadership transition costs (4)		2,492		_	
Other adjustments, net (5)		2,140		189	
Adjusted EBITDA	\$	9,940	\$	34,506	
Margin / % of revenue:					
Net income (loss)		%		3.6%	
Adjusted EBITDA		2.1%		6.0%	

### 3. RECONCILIATION OF U.S. GAAP SELLING, GENERAL AND ADMINISTRATIVE EXPENSE TO ADJUSTED SG&A EXPENSE (Unaudited)

		s ended	ended	
(in thousands)	Sep 24, 20	23	Se	ep 25, 2022
Selling, general and administrative expense	\$ 12	0,715	\$	124,351
Third-party processing fees for hiring tax credits (7)		(90)		(162)
Amortization of software as a service assets (1)		1,064)		(729)
PeopleReady technology upgrade costs (3)		(696)		(1,858)
Executive leadership transition costs (4)		2,492)		_
Other adjustments, net (5)		1,320)		(189)
Adjusted SG&A expense	\$ 11	5,053	\$	121,413
% of revenue:				
Selling, general and administrative expense	2	5.5%		21.6%
Adjusted SG&A expense	2	4.3%		21.1%

(1) Amortization of software as a service assets is reported in selling, general and administrative expense. Note, amortization of software as a service assets was included as an adjustment to net income during transitory periods ending with fiscal 2022 and is only considered an adjustment to EBITDA going forward to be consistent with the treatment of depreciation and amortization.

(2) Accelerated depreciation for the existing systems being replaced by the upgraded PeopleReady technology platform.

(3) Costs associated with upgrading legacy PeopleReady technology.

- (4) Cost associated with our CEO transition, primarily related to accelerated vesting of stock awards.
- (5) Other adjustments for the 13 weeks ended September 24, 2023 primarily include workforce reduction costs of \$1.5 million (\$0.8 million in cost of services and \$0.7 million in selling, general and administrative expense) and adjustments to COVID-19 government subsidies of \$0.5 million. Other adjustments for the 13 weeks ended September 25, 2022 include costs of \$0.2 million incurred while transitioning to a new third party administrator for workers' compensation.
- (6) Tax effect of the adjustments to U.S. GAAP net income (loss). The tax effect includes the application of our statutory rate of 26% to all taxable / deductible adjustments. Note, prior periods were reported using the effective rate for the respective period and have been recast to conform to the current presentation for comparability. Please refer to the reconciliations on the financial results page under the investor relations section of our website for additional information on comparable historical periods.

(7) These third-party processing fees are associated with generating hiring tax credits.



# Q3 2023 Earnings



# Forward-looking statements and non-GAAP financial measures

This document contains forward-looking statements relating to our plans and expectations including, without limitation, statements regarding the future performance and operations of our business, expectations regarding stabilization in demand, and expected growth from our digital investments, all of which are subject to risks and uncertainties. Such statements are based on management's expectations and assumptions as of the date of this release and involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements including: (1) national and global economic conditions which can be negatively impacted by factors such as rising interest rates, inflation, political instability, epidemics and global trade uncertainty, (2) our ability to maintain profit margins, (3) our ability to successfully execute on business strategies and further digitalize our business model, (4) our ability to attract sufficient qualified candidates and employees to meet the needs of our clients, (5) our ability to attract and retain clients, (6) our ability to access sufficient capital to finance our operations, including our ability to comply with covenants contained in our revolving credit facility, (7) new laws, regulations, and government incentives that could affect our operations or financial results, (8) any reduction or change in tax credits we utilize, including the Work Opportunity Tax Credit, and (9) the timing and amount of common stock repurchases, if any, which will be determined at management's discretion and depend upon several factors, including market and business conditions, the trading price of our common stock and the nature of other investment opportunities. Other information regarding factors that could affect our results is included in our Securities Exchange Commission (SEC) filings, including the company's most recent reports on Forms 10-K and 10-Q, copies of which may be obtained by visiting our website at www.trueblue.com under the Investor Relations section or the SEC's website at www.sec.gov. We assume no obligation to update or revise any forward-looking statement, whether as a result of new information, future events, or otherwise, except as required by law. Any other references to future financial estimates are included for informational purposes only and subject to risk factors discussed in our most recent filings with the SEC.

In addition, we use several non-GAAP financial measures when presenting our financial results in this document. Please refer to the reconciliations between our GAAP and non-GAAP financial measures in the appendix to this presentation and on our website at www.trueblue.com under the Investor Relations section for additional information on both current and historical periods. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies. Any comparisons made herein to other periods are based on a comparison to the same period in the prior year unless otherwise stated.

# Q3 2023 Overview

### Total revenue -18%

- · Clients continued to be cost conscious and selective in the roles they chose to fill
- · Signs of potential stabilization in certain parts of our business as we exited the quarter

### Net loss was \$0 million v. net income of \$21 million in Q3 2022

- Revenue decline was partially offset by continued cost management
- Disciplined pricing positive spread between bill and pay rate inflation
- Adjusted net income<sup>1</sup> was \$5 million v. \$24 million in Q3 2022

### Strong balance sheet

Zero debt, cash of \$47 million and \$123 million of borrowing availability

<sup>1</sup> Prior period adjusted net income has been recast to conform to the current presentation for comparability. Refer to the appendix to this presentation for a definition and full reconciliation of non-GAAP financial measures to GAAP financial results for both current and historical periods.

# **Financial summary**

Amounts in millions, except per share data	Q3 2023	Q3 2023 Q3 2022		
Revenue	\$473	\$576	-18%	
Net income (loss)	\$0.0	\$20.7	N/M	
Net income (loss) per diluted share	\$0.00	\$0.63	N/M	
Net income (loss) margin	0.0%	3.6%	-360 bps	
Adjusted net income <sup>1,2</sup>	\$4.9	\$24.3	-80%	
Adj. net income per diluted share	\$0.16	\$0.74	-78%	
Adj. net income margin	1.0%	4.2%	-320 bps	
Adjusted EBITDA	\$9.9	\$34.5	-71%	
Adjusted EBITDA margin	2.1%	6.0%	-390 bps	
Notes:	The change in adjusted net income margin was more favorable than that of GAAP net income (loss) margin primarily due to \$2 million in costs associated with the CEO transition, which were excluded from adjusted results.			

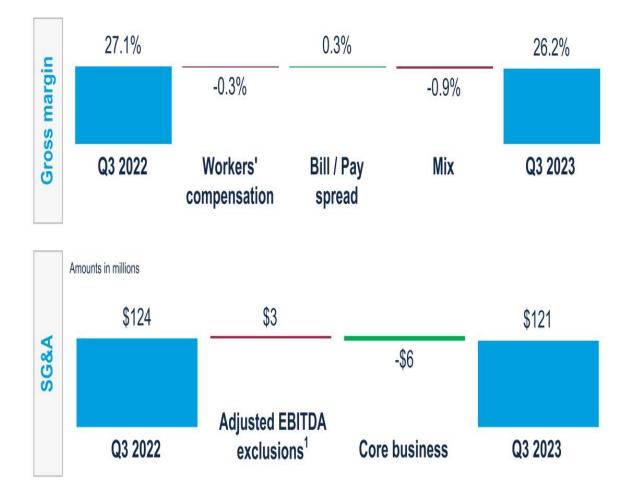
NM - Not meaningful

<sup>1</sup> Refer to the appendix to this presentation for a definition and full reconciliation of non-GAAP financial measures to GAAP financial results.

<sup>2</sup> Prior period adjusted net income measures have been recast to conform to the current presentation for comparability. Refer to the reconciliations in the appendix to this presentation and on our website for additional information.

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# Gross margin and SG&A bridges



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<sup>1</sup> Represents the year-over-year change in Adjusted EBITDA exclusions impacting SG&A. Refer to the adjusted EBITDA reconciliation in the appendix to this presentation for more information.

# Q3 2023 Results by segment

Amounts in millions	PeopleReady	PeopleScout	PeopleManagement
Revenue	\$283	\$53	\$137
% Change	-15%	-32%	-16%
Segment profit <sup>1</sup>	\$10	\$6	\$2
% Change	-66%	-41%	-52%
% Margin <sub>Change</sub>	3.4% -520 bps	11.8% -200 bps	1.6% -110 bps
Notes:	<ul> <li>Revenue:         <ul> <li>Lower client volumes, especially in retail, transportation and service</li> <li>Signs of potential stabilization with weekly sequential trends following historical patterns as we exited the quarter</li> </ul> </li> <li>Segment profit margin:         <ul> <li>Contraction due to operational deleveraging associated with revenue decline, partially offset by favorable bill / pay spreads</li> </ul> </li> </ul>	<ul> <li>Revenue:</li> <li>Reduced client hiring following elevated volumes last year due to continued cost pressures</li> <li>Segment profit margin:</li> <li>Contraction due to operational deleveraging associated with revenue decline</li> </ul>	<ul> <li>Revenue:         <ul> <li>Lower client volume in retail and transportation, including commercial drivers</li> <li>Signs of potential stabilization in weekly sequential trends for hourly on-site demand and \$26M of annualized new wins</li> </ul> </li> <li>Segment profit margin:         <ul> <li>Contraction due to operational deleveraging associated with revenue decline</li> </ul> </li> </ul>

<sup>1</sup>We evaluate performance based on segment revenue and segment profit. Segment profit includes revenue, related cost of services, and ongoing operating expenses directly attributable to the reportable segment.

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# **Current business priorities in 2023**

### peopleready A TRUEBLUE COMPAN

- Increase sales efforts through . training and redirection of centralized support teams to support sales
- Client engagement campaigns . focused on activation and expansion
- Continue focus on attractive i. industry verticals including renewable energy, travel, hospitality and events

## 2 peoplescout

A TRUEBLUE COMPANY

- Decrease time to close new . clients with a turn-key RPO. recruiter-on-demand offerings, and packaged advisory services
- Focus on high need roles in . growing verticals including healthcare, education and government
- Expand strategic partnerships to improve competitive differentiation and accelerate client wins

## 2 peoplemanagement

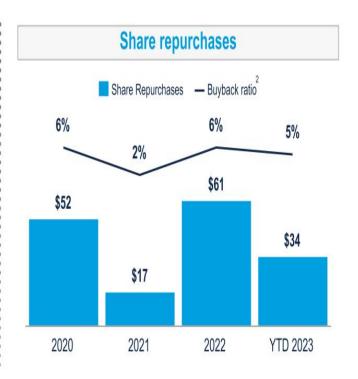
A TRUEBLUE DIVISION

- Expand vertical reach . including consumer packaged goods, food and beverage
- Go-to-market messaging . focused on vendor consolidation and performance-based pricing model
- Increase sales efforts on shortterm project offerings

# Balance sheet remains strong with zero debt and ample liquidity

Amounts in millions





Note: Figures may not sum to consolidated totals due to rounding. Balances as of fiscal period end.

<sup>1</sup> Borrowing availability is based on maximum borrowing availability under our most restrictive covenant.

<sup>2</sup> Buyback ratio calculated as the dollar value of share repurchases during the period divided by our market capitalization at the beginning of the fiscal period.

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# Outlook

# **Select outlook information**

Our fiscal fourth quarter of 2023 will include a 14th week. The outlook information provided is on a comparable 13-week basis. The extra week is expected to add incremental revenue of \$17M to \$22M and a slight headwind on profit due to low seasonal volume.

ltem	Q4 2023 13-week basis	Commentary
Revenue	\$450M to \$475M -19% to -15% v. prior year	Revenue outlook assumes the sequential revenue build from Q3 to Q4 follows historical patterns.
Gross margin	-30 to +10 bps v. prior year	Gross margin expected to hold relatively steady.
SG&A	\$123M to \$127M	Refer to EBITDA adjustments below for additional information on expected expense.
EBITDA adjustments <sup>1</sup>	~\$5M	<ul> <li>~\$1M in PeopleReady technology upgrade costs</li> <li>~\$1M in SaaS amortization</li> <li>~\$2M in executive leadership transition costs</li> <li>~\$1M in other adjustments</li> </ul>
Pre-tax net income adjustments	~\$5M	<ul> <li>~\$1M in PeopleReady technology upgrade costs</li> <li>~\$1M in intangibles amortization</li> <li>~\$2M in executive leadership transition costs</li> <li>~\$1M in other adjustments</li> </ul>
CapEx <sup>2</sup>	~\$11M	Q4 depreciation is expected to be ~\$5M.
Shares <sup>3</sup>	~31.1M	Reflects basic weighted average shares outstanding.
Income tax benefit	\$4M to \$6M	The estimated income tax benefit is primarily due to the impact of job tax credits.
Shares <sup>3</sup> Income tax benefit Refer to the appendix to this pr	\$4M to \$6M esentation for a definition of non-GAAP fina	Reflects basic weighted average shares outstanding. The estimated income tax benefit is primarily due to the impact of job tax credits.

<sup>3</sup> Estimate does not include the impact of any potential share repurchases.

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# Appendix

### NON-GAAP FINANCIAL MEASURES AND NON-GAAP RECONCILIATIONS

In addition to financial measures presented in accordance with U.S. GAAP, we monitor certain non-GAAP key financial measures. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies.

Non-GAAP measure	Definition	Purpose of adjusted measures		
Adjusted net income and Adjusted net income per diluted share	Net income (loss) and net income (loss) per diluted share, excluding: <ul> <li>amortization of intangibles,</li> <li>amortization of software as a service assets,</li> <li>goodwill and intangible asset impairment charge,</li> <li>accelerated depreciation,</li> <li>PeopleReady technology upgrade costs,</li> <li>executive leadership transition,</li> <li>other adjustments, net, and</li> <li>tax effect of the adjustments to U.S. GAAP.</li> </ul>	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> <li>Used by management to assess performance and effectiveness of our business strategies.</li> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>		
EBITDA and Adjusted EBITDA	EBITDA excludes from net income (loss):	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> <li>Used by management to assess performance and effectiveness of our business strategies.</li> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>		
Adjusted SG&A expense	<ul> <li>other adjustments, net.</li> <li>Selling, general and administrative expense excluding: <ul> <li>third-party processing fees for hiring tax credits,</li> <li>amortization of software as a service assets,</li> <li>PeopleReady technology upgrade costs,</li> <li>executive leadership transition,</li> <li>other adjustments, net.</li> </ul> </li> </ul>	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> </ul>		

# 1. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO ADJUSTED NET INCOME AND ADJUSTED NET INCOME PER DILUTED SHARE (Unaudited)

	13 weeks ended			
(in thousands, except for per share data)	Sep	24, 2023	Sep 25, 2022	
Net income (loss)	\$	(10)	\$	20,696
Amortization of intangible assets		1,276		1,484
Amortization of software as a service assets (1)		_		729
Accelerated depreciation (2)		_		602
PeopleReady technology upgrade costs (3)		696		1,858
Executive leadership transition costs (4)		2,492		_
Other adjustments, net (5)		2,140		189
Tax effect of adjustments to net income (loss) (6)		(1,717)		(1,264)
Adjusted net income	\$	4,877	\$	24,294
Adjusted net income per diluted share	\$	0.16	\$	0.74
Diluted weighted average shares outstanding		31,239		32,818
Margin / % of revenue:				
Net income (loss)		-%		3.6%
Adjusted net income		1.0%		4.2%

Refer to the last slide of the appendix for footnotes.

# 2. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO EBITDA AND ADJUSTED EBITDA (Unaudited)

	13 weeks ended			
(in thousands)	Sep 24, 2023		Sep 25, 2022	
Net income (loss)	\$	(10)	\$	20,696
Income tax expense (benefit)		(2,326)		4,092
Interest and other (income) expense, net		(390)		(703)
Depreciation and amortization		6,184		7,483
EBITDA		3,458		31,568
Third-party processing fees for hiring tax credits (7)		90		162
Amortization of software as a service assets (1)		1,064		729
PeopleReady technology upgrade costs (3)		696		1,858
Executive leadership transition costs (4)		2,492		_
Other adjustments, net (5)		2,140		189
Adjusted EBITDA	\$	9,940	\$	34,506
Margin / % of revenue:				
Net income (loss)		-%		3.6%
Adjusted EBITDA		2.1%		6.0%

Refer to the last slide of the appendix for footnotes.

### 3. RECONCILIATION OF U.S. GAAP SELLING, GENERAL AND ADMINISTRATIVE EXPENSE TO ADJUSTED SG&A EXPENSE (Unaudited)

13 weeks ended			
Sep 24, 2023		Sep 25, 2022	
\$	120,715	\$	124,351
	(90)		(162)
	(1,064)		(729)
	(696)		(1,858)
	(2,492)		—
	(1,320)		(189)
\$	115,053	\$	121,413
	25.5%		21.6%
	24.3%		21.1%
		Sep 24, 2023           \$         120,715           (90)         (1,064)           (696)         (2,492)           (1,320)         \$           \$         115,053           25.5%         25.5%	Sep 24, 2023         Se           \$         120,715         \$           (90)         (1,064)         (696)           (2,492)         (1,320)         \$           \$         115,053         \$

Refer to the last slide of the appendix for footnotes.

### Footnotes:

- Amortization of software as a service assets is reported in selling, general and administrative expense. Note, amortization of software as a service assets was included as an adjustment to net income during transitory periods ending with fiscal 2022 and is only considered an adjustment to EBITDA going forward to be consistent with the treatment of depreciation and amortization.
- 2. Accelerated depreciation for the existing systems being replaced by the upgraded PeopleReady technology platform.
- 3. Costs associated with upgrading legacy PeopleReady technology.
- 4. Cost associated with our CEO transition, primarily related to accelerated vesting of stock awards.
- 5. Other adjustments for the 13 weeks ended September 24, 2023 primarily include workforce reduction costs of \$1.5 million (\$0.8 million in cost of services and \$0.7 million in selling, general and administrative expense) and adjustments to COVID-19 government subsidies of \$0.5 million. Other adjustments for the 13 weeks ended September 25, 2022 include costs of \$0.2 million incurred while transitioning to a new third party administrator for workers' compensation.
- 6. Tax effect of the adjustments to U.S. GAAP net income (loss). The tax effect includes the application of our statutory rate of 26% to all taxable / deductible adjustments. Note, prior periods were reported using the effective rate for the respective period and have been recast to conform to the current presentation for comparability. Please refer to the reconciliations on the financial results page under the investor relations section of our website for additional information on comparable historical periods.
- 7. These third-party processing fees are associated with generating hiring tax credits.



# Investor Roadshow Presentation OCTOBER 2023



### Forward-looking statements

This document contains forward-looking statements relating to our plans and expectations including, without limitation, statements regarding the future performance and operations of our business, expectations regarding stabilization in demand, and expected growth from our digital investments, all of which are subject to risks and uncertainties. Such statements are based on management's expectations and assumptions as of the date of this release and involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements including: (1) national and global economic conditions which can be negatively impacted by factors such as rising interest rates, inflation, political instability, epidemics and global trade uncertainty, (2) our ability to maintain profit margins, (3) our ability to successfully execute on business strategies and further digitalize our business model, (4) our ability to attract sufficient qualified candidates and employees to meet the needs of our clients, (5) our ability to attract and retain clients, (6) our ability to access sufficient capital to finance our operations, including our ability to comply with covenants contained in our revolving credit facility, (7) new laws, regulations, and government incentives that could affect our operations of financial results, (8) any reduction or change in tax credits we utilize, including the Work Opportunity Tax Credit, and (9) the timing and amount of common stock repurchases, if any, which will be determined at management's discretion and depend upon several factors, including market and business conditions, the trading price of our common stock and the nature of other investment opportunities. Other information regarding factors that could affect our results is included in our Securities Exchange Commission (SEC) filings, including the company's most recent reports on Forms 10-K and 10-Q, copies of which may be obtained by visiting our website at www.trueblue.com und

# Investment highlights

Market Leader	Market leader in U.S. blue collar staffing and global RPO with increasingly diverse service offerings
Industry Growth Prospects	Highly fragmented industry with strong growth potential from secular forces
Compelling Strategies	Advancing technology applications and enhancing the experience for those we serve to grow market share
Return of Capital	Strong balance sheet and cash flow to support stock buybacks
Experienced Leadership Team	Deep human capital expertise with proven success driving growth and delivering value to stakeholders
TrueBlue, Inc.	3

## **Our Mission: Connecting People and Work**



TrueBlue, Inc.

<sup>1</sup> No single client accounted for more than 4% of total revenue for FY 2022

## Three specialized segments meet diverse client needs

On-demand general	and	Talent solutions for		Contingent, on-site	
skilled labor for indu	strial	outsourcing the recruiting	i	ndustrial staffing and	
jobs		process for permanent	commercial driver services		
		employees			
		PeopleReady PeopleScout	PeopleManagement		
Revenue mix <sup>1</sup>	57%		14%	29%	
Segment profit mix <sup>1</sup>	59%		30%	11%	
Segment profit margin <sup>1</sup>	7%		14%	2%	
	PeopleReady	y PeopleScout		PeopleManagement	
Incremental Segment profit margin <sup>2</sup>	15 – 20%	27 – 32%		8 – 13%	

<sup>1</sup> Revenue and segment profit calculations based on FY 2022. We evaluate performance based on segment profit. Segment profit includes revenue, related cost of services, and ongoing operating expenses directly attributable to the reportable segment. Segment profit excludes depreciation and amortization expense, unallocated corporate general and administrative expense, interest expense, other income, income taxes, and other adjustments not considered to be orgoing.
<sup>2</sup> Average, estimated margin associated with additional organic revenue.

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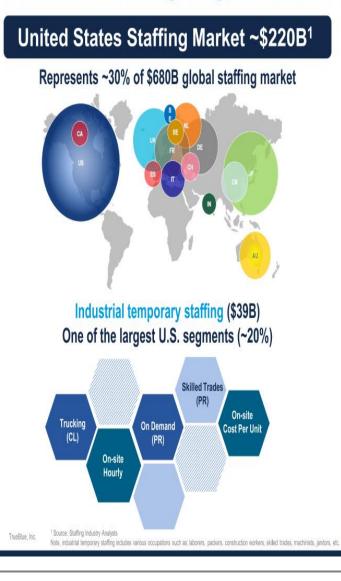
TrueBlue, Inc.

## Solving workforce challenges

Workforce solutions are in high demand as businesses increasingly turn to human capital experts to solve talent challenges.

Remote Recruiting	Artificial Intelligence	Workforce Com <mark>plexity</mark>	E trueblue THE PEOPLE COMPANY*	
The <b>worker</b> <b>supply chain</b> is becoming increasingly decentralized. TrueBlue's digital strategy connects people anywhere at	Companies are seeking ways to become <b>more</b> <b>nimble</b> and <b>efficient</b> . Deploying AI to source human capital	Many factors, including globalization, the "gig" economy and diversity are <b>changing the</b> world of work requiring a disciplined approach to hiring.	A <b>robust</b> value proposition with high- touch, specialized, digital <b>solutions</b> for staffing, workforce management and recruitment process	
any time.	will be a competitive differentiator.		outsourcing.	

# **US Industrial Staffing: Large and attractive market**



### Why Industrial Staffing?

- One of the largest segments of the U.S. staffing industry (\$39B in 2022)
- Highly fragmented with no dominant competition
- Digital adoption by the industry can expand growth opportunity, like rideshare companies did for the taxi industry
- Capitalize on e-commerce logistics as online retail continues to grow
- Unique growth opportunity to fill key skilled trades positions as baby boomers retire
- The Biden Administration's infrastructure and clean energy plans are expected to inject billions into the labor market
- The industry rebounds quickly in the early stages of a recovery

# Recruitment Process Outsourcing: High margin plus double-digit revenue growth

### Global RPO Market ~\$6B<sup>1</sup>

I	λ.

Strong history of growth with a 2017-2022 market CAGR of ~13%



North America represents ~50% followed by EMEA (~30%) and APAC (~20%)

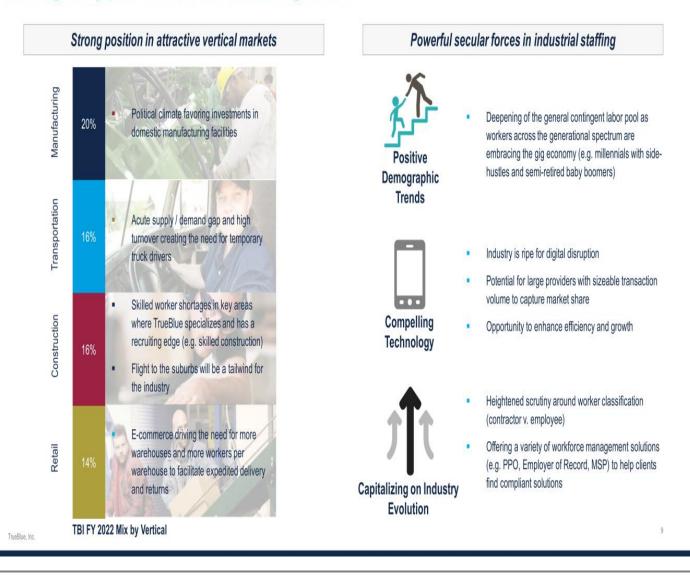


~50% in Technology, Manufacturing & Life Science industries

### Why RPO?

- "Nascent" market with no single dominant player
- Traditionally "sticky" business model with high client retention and engagement
- Industry produced double-digit annual revenue growth historically and recovered swiftly from recent recession
- Industry poised for growth as companies seek new solutions to increasing labor challenges

# Strategically positioned for secular growth



# **Strategy highlights and priorities**

# 

- Digitalize our business model to gain market share from smaller, less capitalized competitors and reduce expenses
- Advance JobStack<sup>TM</sup> capabilities to better accommodate our associates and increase worker supply
- Enhance training and expand geographic and vertical coverage to drive sales and improve the client and associate experience

## People scout

- Augment sales team to enable specialization and gain market share in high growth sectors
- Seek opportunities to grow domestically and globally through acquisition and / or new product offerings
- Advance technology platform with a focus on improving client delivery and recruiting efficiency

### Peoplemanagement

 Leverage sales resource investments to expand into

- under-penetrated geographic markets
- Increase adoption of on-site workflow product offering to expand margin profile
- Invest in client and associate care in addition to retention programs

Advance technology and enhance the experience for those we serve to grow market share

# PeopleReady: Focusing on digital transformation and operational excellence

- Combine the strength of our geographic footprint and JobStack<sup>™</sup> capabilities
  - o Customers and associates can connect 24/7 via JobStack app
  - Expansive coverage through branches and regional service centers
  - o Digitalization enables operational efficiencies
- Enhance customer and associate experience
  - Renewed emphasis on account management to improve customer retention
  - Employee programs emphasizing learning and development to strengthen service delivery and talent retention
- Grow market share in specialized verticals
  - Well-positioned to capitalize on growing renewable energy vertical
  - o Skilled labor shortages in areas where we specialize



TrueBlue, Inc.

## PeopleScout: Industry leader with historically high margins

#### Strong Growth Prospects

- Demonstrated track record servicing large employers with dynamic needs in growing industries
- Augmenting sales teams to gain market share in high growth sectors
- Global focus as growing number of deals are multiregion and multi-country

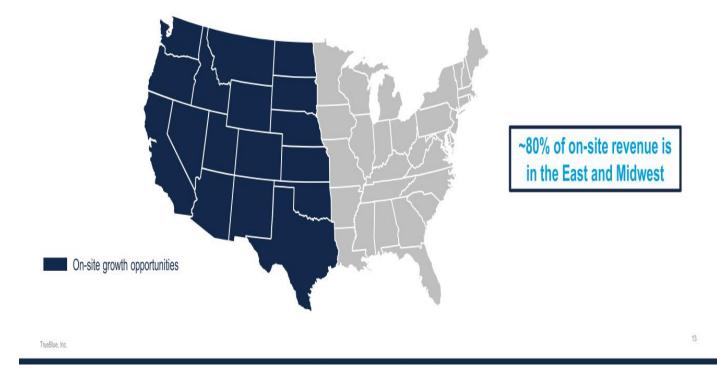
#### Affinix Technology: A Differentiated Experience

- Connects clients and candidates using AI, machine learnings and predictive analytics ideal in today's remote recruiting landscape
- Provides a superior candidate experience, which is critical as our clients compete for talent



# PeopleManagement: Expanding market share and margin

- Business model is more insulated from cyclical changes due to the outsourced nature of our client relationships
- Sales teams are scaling in underserved markets to expand share
- Opportunity to raise margin profile through higher penetration of workflow solutions, special project teams and mobile driver services



# ESG principles help us make sound decisions

### **Key Statistics:**

- 78% of board members are women or racially diverse
- 50% of senior management are women
- 88% of voting shareholders approved executive compensation

#### How ESG guides our decision making:

- Code of conduct and business ethics framework
- Board of directors oversight & governance
- Executive compensation structure
- Enterprise risk management program

# **External ESG Ratings**





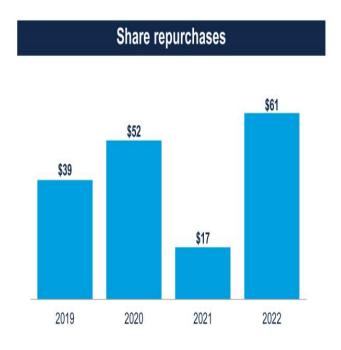
Risk Ranking: Low Risk Exposure: Low Risk Management: Average

14

# Balance sheet remains strong with zero debt and ample liquidity

Amounts in millions



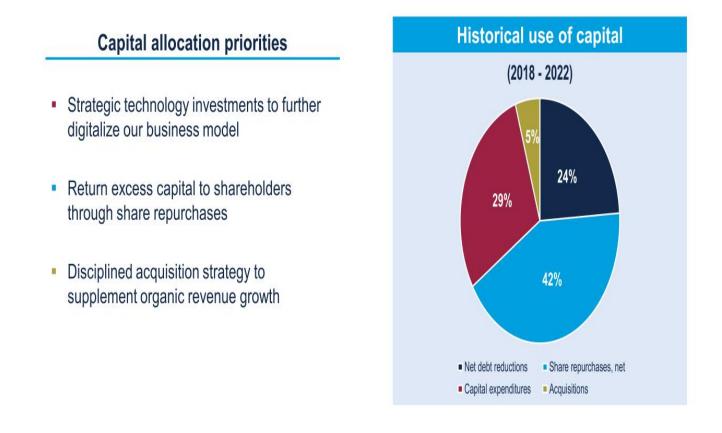


Note: Figures may not sum to consolidated totals due to rounding. Balances as of fiscal period end. <sup>1</sup> Borrowing availability is based on maximum borrowing availability under our most restrictive covenant

TrueBlue, Inc.

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## **Focused capital strategy** *Investing in technology and returning excess capital to shareholders*



# Strong track record of returning capital to shareholders



## Leadership with deep industry experience



Taryn Owen President and CEO 20+ years of industry experience 10+ years as business leader TrueBlue President since 2022



#### Carl Schweihs EVP and CFO

10+ years of industry experience 10+ years of finance experience TrueBlue CFO since 2023



Kristy Willis EVP and President PeopleReady 20+ years of industry experience



Rick Betori EVP and President PeopleScout 20+ years of industry experience



Jerry Wimer SVP and Acting President PeopleManagement 20+ years of industry experience

TrueBlue, Inc.

