## UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, DC 20549

## FORM 8-K

### **CURRENT REPORT**

PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of report (Date of earliest event reported): July 24, 2023



## TrueBlue, Inc.

(Exact Name of Registrant as Specified in Its Charter)

Washington (State or Other Jurisdiction of Incorporation)

001-14543 (Commission File Number) 91-1287341 (IRS Employer Identification No.)

1015 A Street, Tacoma, Washington 98402 (Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (253) 383-9101

Not Applicable

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions *kee* General Instruction A.2. below):

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common stock, no par value	TBI	New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

#### Item 2.02. Results of Operations and Financial Condition.

On July 24, 2023, TrueBlue, Inc. (the "company") issued a press release (the "Press Release") reporting its financial results for the second quarter ended June 25, 2023, and certain outlook information for the third quarter and fiscal year 2023, a copy of which is attached hereto as Exhibit 99.1 and the contents of which are incorporated herein by this reference. Also attached to this report as Exhibit 99.2 is a slide presentation relating to the financial results for the second quarter ended June 25, 2023 (the "Earnings Results Presentation"), which will be discussed by management of the company on a live conference call at 2:30 p.m. Pacific Time (5:30 p.m. Eastern Time) on Monday, July 24, 2023. The Earnings Results Presentation is also available on the company's website at www.trueblue.com.

In accordance with General Instruction B.2. of Form 8-K, the information contained above in this report (including the Press Release and the Earnings Results Presentation) shall not be deemed "Filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall the Press Release or the Earnings Results Presentation be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, except as shall be expressly set forth by specific reference in such a filing. This report will not be deemed a determination or an admission as to the materiality of any information in the report that is required to be disclosed solely by Regulation FD.

#### Item 7.01. Regulation FD Disclosure.

We are also attaching our Investor Roadshow Presentation to this report as Exhibit 99.3, which we will reference in our Q2 2023 earnings results discussion and which may be used in future investor conferences. The Investor Roadshow Presentation is also available on the company's website at www.trueblue.com.

In accordance with General Instruction B.2. of Form 8-K, the information contained above in this report (including the Investor Roadshow Presentation) shall not be deemed "Filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section, nor shall the Investor Roadshow Presentation be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, except as shall be expressly set forth by specific reference in such a filing. This report will not be deemed a determination or an admission as to the materiality of any information in the report that is required to be disclosed solely by Regulation FD.

#### Item 9.01. Financial Statements and Exhibits.

Exhibit Number	Exhibit Description	Filed Herewith
99.1	Press Release dated July 24, 2023	Х
99.2	Earnings Results Presentation for July 24, 2023 conference call	Х
99.3	Investor Roadshow Presentation	Х
104	Cover page interactive data file - The cover page from this Current Report on Form 8-K is formatted as Inline XBRL	Х

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

TRUEBLUE, INC. (Registrant)

Date: July 24, 2023

By:

/s/ Derrek L. Gafford Derrek L. Gafford

Chief Financial Officer and Executive Vice President

#### **TRUEBLUE REPORTS SECOND QUARTER 2023 RESULTS**

TACOMA, WASH. - Jul. 24, 2023 -- TrueBlue (NYSE:TBI) today announced its second quarter results for 2023.

Second quarter revenue was \$476 million, a decrease of 16 percent compared to revenue of \$569 million in the second quarter of 2022. Net loss per diluted share was \$0.24 compared to net income per diluted share of \$0.72 in the second quarter of 2022. Second quarter adjusted net income<sup>1</sup> per diluted share was \$0.17 compared to adjusted net income per diluted share of \$0.82 in the second quarter of 2022.

Included in the net loss for the second quarter is a non-cash goodwill and intangible asset impairment charge of \$9 million after tax or \$0.30 per diluted share.

"Our results reflect an environment of softening demand," said Steve Cooper, CEO of TrueBlue. "Given the tight labor market, clients continue to focus on retaining employees, but they are also increasingly focused on reducing costs. As a result, clients are becoming more selective on which jobs they choose to fill."

"We maintained pricing discipline in our staffing segments and took additional actions to reduce costs," said Taryn Owen, President & COO of TrueBlue. "We remain highly engaged with our clients and are well positioned to support their current and future workforce needs."

#### 2023 Outlook

TrueBlue is providing certain forward-looking information to help investors form their own estimates, which can be found in the quarterly earnings presentation filed today.

Management will discuss second quarter 2023 results on a webcast at 2:30 p.m. PT (5:30 p.m. ET), today, Monday, Jul. 24, 2023. The webcast can be accessed on the Investor Relations section of the TrueBlue website: investor.trueblue.com.

#### About TrueBlue

TrueBlue (NYSE: TBI) is a leading provider of specialized workforce solutions that help clients achieve business growth and improve productivity. In 2022, TrueBlue connected approximately 611,000 people with work. Its PeopleReady segment offers on-demand, industrial staffing, PeopleScout offers recruitment process outsourcing (RPO) and managed service provider (MSP) solutions, and PeopleManagement offers contingent, on-site industrial staffing and commercial driver services. Learn more at www.trueblue.com.

<sup>1</sup>Refer to the financial statements accompanying this release for more information regarding non-GAAP terms.

#### Forward-looking statements and non-GAAP financial measures

This document contains forward-looking statements relating to our plans and expectations including, without limitation, statements regarding the future performance and operations of our business, and expected growth from our digital investments, all of which are subject to risks and uncertainties. Such statements are based on management's expectations and assumptions as of the date of this release and involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements including: (1) national and global economic conditions which can be negatively impacted by factors such as rising interest rates, inflation, political instability, epidemics and global trade uncertainty, (2) our ability to attract sufficient qualified candidates and employees to meet the needs of our clients, (3) our ability to attract and retain clients, (4) our ability to maintain profit margins, (5) our ability to successfully execute on business strategies to further digitalize our business model, (6) the timing and amount of common stock repurchases, if any, which will be determined at management's discretion and depend upon several factors, including market and business conditions, the trading price of our common stock and the nature of other investment opportunities, (7) new laws, regulations, and government incentives that could affect our operations or financial results, (8) our ability to access sufficient capital to finance our operations, including our ability to comply with covenants contained in our revolving credit facility, and (9) any reduction or change in tax credits we utilize, including the company's most recent reports on Forms 10-K and 10-Q, copies of which may be obtained by visiting our website at www.trueblue.com under the Investor Relations section or the SEC's website at www.sec.gov. We assume no obligation to update or revise any forward-looking statement, whether as a result of new information, future events, or otherwise, except a

In addition, we use several non-GAAP financial measures when presenting our financial results in this document. Please refer to the reconciliations between our GAAP and non-GAAP financial measures in the appendix to this document and on our website at www.trueblue.com under the Investor Relations section for additional information on both current and historical periods. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies.

Contact: Derrek Gafford, Executive Vice President and CFO 253-680-8214

### TRUEBLUE, INC. SUMMARY CONSOLIDATED STATEMENTS OF OPERATIONS (Unaudited)

		13 weeks ended			26 weeks ended		
(in thousands, except per share data)	Ju	n 25, 2023		Jun 26, 2022	 Jun 25, 2023		Jun 26, 2022
Revenue from services	\$	475,588	\$	569,253	\$ 940,876	\$	1,120,768
Cost of services		345,097		410,722	687,272		822,392
Gross profit		130,491		158,531	 253,604		298,376
Selling, general and administrative expense		121,282		122,034	243,927		242,602
Depreciation and amortization		6,280		7,245	12,691		14,532
Goodwill and intangible asset impairment charge		9,485		_	9,485		_
Income (loss) from operations		(6,556)		29,252	 (12,499)		41,242
Interest and other income (expense), net		578		(110)	1,592		395
Income (loss) before tax expense		(5,978)		29,142	 (10,907)		41,637
Income tax expense		1,345		5,129	705		7,105
Net income (loss)	\$	(7,323)	\$	24,013	\$ (11,612)	\$	34,532
Net (loss) income per common share:							
Basic	\$	(0.24)	\$	0.73	\$ (0.37)	\$	1.04
Diluted	\$	(0.24)	\$	0.72	\$ (0.37)	\$	1.02
Weighted average shares outstanding:							
Basic		30,966		32,707	31,629		33,318
Diluted		30,966		33,149	31,629		33,832

### TRUEBLUE, INC. SUMMARY CONSOLIDATED BALANCE SHEETS (Unaudited)

(in thousands)	Jun 25, 2023		Dec 25, 2022
ASSETS			
Cash and cash equivalents	\$ 49,65	\$	72,054
Accounts receivable, net	267,94	)	314,275
Other current assets	36,23	2	43,883
Total current assets	353,83	F	430,212
Property and equipment, net	100,27	1	95,823
Restricted cash and investments	206,10	3	213,734
Goodwill and intangible assets, net	98,21	)	109,989
Other assets, net	166,43	)	169,650
Total assets	\$ 924,85	7 \$	1,019,408
LIABILITIES AND SHAREHOLDERS' EQUITY	<b>*</b> 40 FF	- r	70.044
Accounts payable and other accrued expenses	\$ 48,55		76,644
Accrued wages and benefits	82,96		92,237
Current portion of workers' compensation claims reserve	44,84		50,005
Other current liabilities	22,84		23,989
Total current liabilities	199,20		242,875
Workers' compensation claims reserve, less current portion	186,27		201,005
Other long-term liabilities	85,33		79,213
Total liabilities	470,81		523,093
Shareholders' equity	454,04		496,315
Total liabilities and shareholders' equity	\$ 924,85	7 \$	1,019,408

### TRUEBLUE, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

	26 weeks ended		d	
(in thousands)	Ju	ın 25, 2023	Ju	ın 26, 2022
Cash flows from operating activities:				
Net income (loss)	\$	(11,612)	\$	34,532
Adjustments to reconcile net income (loss) to net cash provided by operating activities:				
Depreciation and amortization		12,691		14,532
Goodwill and intangible asset impairment charge		9,485		—
Provision for credit losses		2,408		2,572
Stock-based compensation		5,294		4,487
Deferred income taxes		(22)		2,117
Non-cash lease expense		6,249		6,518
Other operating activities		(1,099)		6,752
Changes in operating assets and liabilities:				
Accounts receivable		43,915		12,524
Income taxes receivable and payable		(3,039)		(3,549)
Other assets		15,053		(8,486)
Accounts payable and other accrued expenses		(26,968)		(10,629)
Accrued wages and benefits		(9,277)		(14,638)
Workers' compensation claims reserve		(19,899)		11,404
Operating lease liabilities		(6,295)		(6,441)
Other liabilities		3,980		1,407
Net cash provided by operating activities		20,864		53,102
Cash flows from investing activities:				
Capital expenditures		(15,738)		(13,992)
Payments for company-owned life insurance		(2,347)		
Purchases of restricted held-to-maturity investments		(9,955)		(4,950)
Maturities of restricted held-to-maturity investments		15,613		17,826
Net cash used in investing activities		(12,427)		(1,116)
Cash flows from financing activities:				
Purchases and retirement of common stock		(34,200)		(60,939)
Net proceeds from employee stock purchase plans		509		536
Common stock repurchases for taxes upon vesting of restricted stock		(2,514)		(4,132)
Other		(91)		(147)
Net cash used in financing activities		(36,296)		(64,682)
Effect of exchange rate changes on cash, cash equivalents and restricted cash		(20)		(494)
Net change in cash, cash equivalents, and restricted cash		(27,879)		(13,190)
Cash, cash equivalents and restricted cash, beginning of period		135,631		103,185
Cash, cash equivalents and restricted cash, end of period	\$	107,752	\$	89,995

#### TRUEBLUE, INC. SEGMENT DATA (Unaudited)

		13 week	ks ended		
(in thousands)	Jun	25, 2023	Ju	n 26, 2022	
Revenue from services:					
PeopleReady	\$	275,318	\$	317,943	
PeopleScout		59,710		89,372	
PeopleManagement		140,560		161,938	
Total company	\$	475,588	\$	569,253	
Segment profit (1):					
PeopleReady	\$	8,158	\$	20,325	
PeopleScout		8,817		20,593	
PeopleManagement		2,250		4,228	
Total segment profit		19,225		45,146	
Corporate unallocated expense		(8,215)		(6,531)	
Total company Adjusted EBITDA (2)		11,010		38,615	
Third-party processing fees for hiring tax credits (3)		(110)		(162)	
Amortization of software as a service assets (4)		(952)		(699)	
Goodwill and intangible asset impairment charge		(9,485)			
PeopleReady technology upgrade costs (5)		(174)		(1,748)	
Other adjustments, net (6)		(565)		491	
EBITDA (2)		(276)		36,497	
Depreciation and amortization		(6,280)		(7,245)	
Interest and other income (expense), net		578		(110)	
Income (loss) before tax expense		(5,978)		29,142	
Income tax expense		(1,345)		(5,129)	
Net income (loss)	\$	(7,323)	\$	24,013	

(1) We evaluate performance based on segment revenue and segment profit. Segment profit includes revenue, related cost of services, and ongoing operating expenses directly attributable to the reportable segment. Segment profit excludes depreciation and amortization expense, unallocated corporate general and administrative expense, interest expense, other income, income taxes, and other adjustments not considered to be ongoing.

(2) See the Non-GAAP Financial Measures table on the next page for definitions of EBITDA and Adjusted EBITDA.

(3) These third-party processing fees are associated with generating hiring tax credits.

(4) Amortization of software as a service assets is reported in selling, general and administrative expense.

(5) Costs associated with upgrading legacy PeopleReady technology.

(6) Other adjustments for the 13 weeks ended June 25, 2023 primarily include workforce reduction costs of \$0.6 million (\$0.2 million in cost of services and \$0.4 million in selling, general and administrative expense). Other adjustments for the 13 weeks ended June 26, 2022 primarily include a benefit of \$1.4 million from forfeited stock awards associated with the CEO transition that were expensed in prior years, partially offset by \$0.8 million of costs incurred while transitioning to a new third party administrator for workers' compensation.

#### TRUEBLUE, INC. NON-GAAP FINANCIAL MEASURES AND NON-GAAP RECONCILIATIONS

In addition to financial measures presented in accordance with U.S. GAAP, we monitor certain non-GAAP key financial measures. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies.

Non-GAAP measure	Definition	Purpose of adjusted measures
Adjusted net income and Adjusted net income per diluted share	<ul> <li>Net income (loss) and net income (loss) per diluted share, excluding:</li> <li>amortization of intangibles,</li> <li>amortization of software as a service assets,</li> <li>goodwill and intangible asset impairment charge,</li> <li>accelerated depreciation,</li> <li>PeopleReady technology upgrade costs,</li> <li>other adjustments, net, and</li> <li>tax effect of each adjustment to U.S. GAAP.</li> </ul>	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> <li>Used by management to assess performance and effectiveness of our business strategies.</li> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>
EBITDA and Adjusted EBITDA	EBITDA excludes from net income (loss): – income tax expense, – interest expense and other income, net, and – depreciation and amortization.	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> </ul>
	Adjusted EBITDA, further excludes: – third-party processing fees for hiring tax credits, – amortization of software as a service assets, – goodwill and intangible asset impairment charge, – PeopleReady technology upgrade costs, – other adjustments, net.	<ul> <li>Used by management to assess performance and effectiveness of our business strategies.</li> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>
Adjusted SG&A expense	Selling, general and administrative expense excluding: – third-party processing fees for hiring tax credits, – amortization of software as a service assets, – PeopleReady technology upgrade costs, – other adjustments, net.	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> </ul>

## 1. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO ADJUSTED NET INCOME AND ADJUSTED NET INCOME PER DILUTED SHARE (Unaudited)

		13 week	eks ended		
(in thousands, except for per share data)	Jun 25, 2	2023	Ju	n 26, 2022	
Net income (loss)	\$	(7,323)	\$	24,013	
Amortization of intangible assets		1,274		1,495	
Amortization of software as a service assets (1)	· -			699	
Goodwill and intangible asset impairment charge	9,485		5 —		
Accelerated depreciation (2)	· _ ·		- 540		
PeopleReady technology upgrade costs (3)		174		1,748	
Other adjustments, net (4)		565		(491)	
Tax effect of adjustments to net income (loss) (5)		1,203		(749)	
Adjusted net income	\$	5,378	\$	27,255	
Adjusted net income per diluted share	\$	0.17	\$	0.82	
Diluted weighted average shares outstanding		31,185		33,149	
Margin / % of revenue:					
Net income (loss)		(1.5)%		4.2%	
Adjusted net income		1.1%		4.8%	

## 2. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO EBITDA AND ADJUSTED EBITDA (Unaudited)

		13 weeks o		
(in thousands)	Ju	ın 25, 2023	Jun	26, 2022
Net income (loss)	\$	(7,323)	\$	24,013
Income tax expense		1,345		5,129
Interest and other (income) expense, net		(578)		110
Depreciation and amortization		6,280		7,245
EBITDA		(276)		36,497
Third-party processing fees for hiring tax credits (6)		110		162
Amortization of software as a service assets (1)		952		699
Goodwill and intangible asset impairment charge		9,485		_
PeopleReady technology upgrade costs (3)		174		1,748
Other adjustments, net (4)		565		(491)
Adjusted EBITDA	\$	11,010	\$	38,615
Margin / % of revenue:				
Net income (loss)		(1.5)%		4.2%
Adjusted EBITDA		2.3%		6.8%

#### 3. RECONCILIATION OF U.S. GAAP SELLING, GENERAL AND ADMINISTRATIVE EXPENSE TO ADJUSTED SG&A EXPENSE (Unaudited)

	13 weeks ender				
(in thousands)	Jun 2	25, 2023	Jun 26, 2022		
Selling, general and administrative expense	\$	121,282 \$	122,034		
Third-party processing fees for hiring tax credits (6)		(110)	(162)		
Amortization of software as a service assets (1)		(952)	(699)		
PeopleReady technology upgrade costs (3)		(174)	(1,748)		
Other adjustments, net (4)		(390)	491		
Adjusted SG&A expense	\$	119,656 \$	119,916		
% of revenue:					
Selling, general and administrative expense		25.5%	21.4%		
Adjusted SG&A expense		25.2%	21.1%		

Adjusted SG&A expense

(1) Amortization of software as a service assets is reported in selling, general and administrative expense. Note, amortization of software as a service assets was included as an adjustment to net income during transitory periods ending with fiscal 2022 and is only considered an adjustment to EBITDA going forward to be consistent with the treatment of depreciation and amortization.

(2) Accelerated depreciation for the existing systems being replaced by the upgraded PeopleReady technology platform.

(3) Costs associated with upgrading legacy PeopleReady technology.

(4) Other adjustments for the 13 weeks ended June 25, 2023 primarily include workforce reduction costs of \$0.6 million (\$0.2 million in cost of services and \$0.4 million in selling, general and administrative expense). Other adjustments for the 13 weeks ended June 26, 2022 primarily include a benefit of \$1.4 million from forfeited stock awards associated with the CEO transition that were expensed in prior years, partially offset by \$0.8 million of costs incurred while transitioning to a new third party administrator for workers' compensation.

(5) Total tax effect of each of the adjustments to U.S. GAAP net income using the effective income tax rate for the respective periods.

(6) These third-party processing fees are associated with generating hiring tax credits.



# Q2 2023 Earnings



# Forward-looking statements and non-GAAP financial measures

This document contains forward-looking statements relating to our plans and expectations including, without limitation, statements regarding the future performance and operations of our business, and expected growth from our digital investments, all of which are subject to risks and uncertainties. Such statements are based on management's expectations and assumptions as of the date of this release and involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements including: (1) national and global economic conditions which can be negatively impacted by factors such as rising interest rates, inflation, political instability, epidemics and global trade uncertainty, (2) our ability to attract sufficient qualified candidates and employees to meet the needs of our clients, (3) our ability to attract and retain clients, (4) our ability to maintain profit margins, (5) our ability to successfully execute on business strategies to further digitalize our business model, (6) the timing and amount of common stock repurchases, if any, which will be determined at management's discretion and depend upon several factors, including market and business conditions, the trading price of our common stock and the nature of other investment opportunities, (7) new laws, regulations, and government incentives that could affect our operations or financial results, (8) our ability to access sufficient capital to finance our operations, including our ability to comply with covenants contained in our revolving credit facility, and (9) any reduction or change in tax credits we utilize, including the Work Opportunity Tax Credit. Other information regarding factors that could affect our results is included in our Securities Exchange Commission (SEC) filings, including the company's most recent reports on Forms 10-K and 10-Q, copies of which may be obtained by visiting our website at www.trueblue.com under the Investor Relations section or the SEC's website at www.sec.gov. We assume no obligation to update or revise any forward-looking statement, whether as a result of new information, future events, or otherwise, except as required by law. Any other references to future financial estimates are included for informational purposes only and subject to risk factors discussed in our most recent filings with the SEC.

In addition, we use several non-GAAP financial measures when presenting our financial results in this document. Please refer to the reconciliations between our GAAP and non-GAAP financial measures in the appendix to this presentation and on our website at www.trueblue.com under the Investor Relations section for additional information on both current and historical periods. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies. Any comparisons made herein to other periods are based on a comparison to the same period in the prior year unless otherwise stated.

## Q2 2023 Overview

## Total revenue -16%

- Existing client demand softened during the quarter
  - · Macroeconomic uncertainty causing clients to be more cost conscious
  - · Clients are increasingly selective on the jobs they choose to fill

## Net loss was \$7 million v. net income of \$24 million in Q2 2022

- Included a non-cash impairment charge of \$9 million<sup>1</sup> after tax
- Adjusted net income<sup>2</sup> was \$5 million v. \$27 million in Q2 2022

## Strong liquidity position

Cash of \$50 million, zero debt and \$202 million of borrowing availability

<sup>1</sup> Pre-tax impairment of \$9 million in PeopleScout MSP goodwill and PeopleManagement On-site trademark intangible assets driven by lower customer volumes in connection with economic conditions. <sup>2</sup> Refer to the appendix to this presentation for a definition and full reconciliation of non-GAAP financial measures to GAAP financial results.

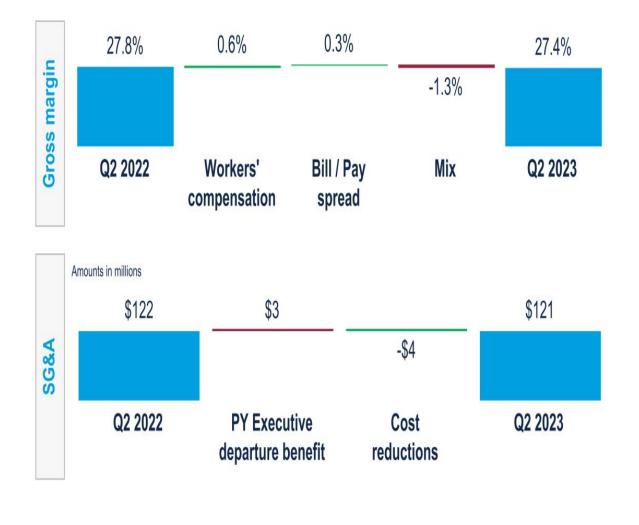
# **Financial summary**

Amounts in millions, except per share data	Q2 2023	Q2 2022	Change		
Revenue	\$476	\$569	-16%		
Net income (loss)	-\$7.3	\$24.0	NM		
Net income (loss) per diluted share	-\$0.24	\$0.72	NM		
Net income (loss) margin	-1.5%	4.2%	-570 bps		
Adjusted net income <sup>1</sup>	\$5.4	\$27.3	-80%		
Adj. net income per diluted share	\$0.17	\$0.82	-79%		
Adj. net income margin	1.1%	4.8%	-370 bps		
Adjusted EBITDA	\$11.0	\$38.6	-71%		
Adjusted EBITDA margin	2.3%	6.8%	-450 bps		
Notes:	<ul> <li>Net loss of \$7 million in Q2 2023 was due to a non-cash impairment charge of \$9 million, net of tax.</li> <li>The changes in adjusted net income margin and adjusted EBITDA margin were more favorable than that of GAAP net income margin primarily due to the non-cash impairment charge, which was excluded from adjusted results.</li> </ul>				

NM - Not meaningful <sup>1</sup>Refer to the appendix to this presentation for a definition and full reconciliation of non-GAAP financial measures to GAAP financial results.

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# Gross margin and SG&A bridges



# Q2 2023 Results by segment

Amounts in millions	PeopleReady	PeopleScout	PeopleManagement
Revenue	\$275	\$60	\$141
% Change	-13%	-33%	-13%
Segment profit <sup>1</sup>	\$8	\$9	\$2
% Change	-60%	-57%	-47%
% Margin <sub>Change</sub>	3.0% -340 bps	<b>14.8%</b> -820 bps	1.6% -100 bps
Notes:	<ul> <li>Revenue:</li> <li>Lower existing customer volumes, especially in service, hospitality and retail</li> <li>Segment profit margin: <ul> <li>Contraction due to operational deleveraging associated with revenue decline, partially offset by lower workers' compensation costs and favorable bill / pay spreads</li> </ul> </li> </ul>	<ul> <li>Revenue:</li> <li>Reduced client hiring following elevated volumes last year due to uncertainty around workforce needs and growing cost pressures</li> <li>Segment profit margin:</li> <li>Contraction due to operational deleveraging associated with revenue decline</li> </ul>	<ul> <li>Revenue:</li> <li>Lower customer volume in retail, manufacturing and transportation, including commercial drivers</li> <li>Segment profit margin:</li> <li>Contraction due to operational deleveraging associated with revenue decline</li> </ul>

<sup>1</sup>We evaluate performance based on segment revenue and segment profit. Segment profit includes revenue, related cost of services, and ongoing operating expenses directly attributable to the reportable segment.

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## **Current business priorities**



- Increase sales efforts through training and redirection of centralized support teams to support sales
- Customer engagement campaigns focused on reactivation and expansion
- Continue focus on promising industry verticals including renewable energy, travel, hospitality and events

- Decrease time to close new clients with a turn-key RPO, ROD offerings, and packaged advisory services
- Focus on high need roles in growing verticals including healthcare, education and government
- Expand strategic partnerships to extend our industry reach and increase new business pipeline

## 🗗 peoplemanagement

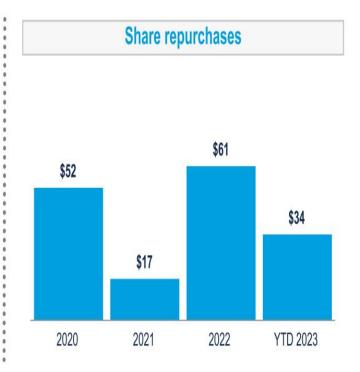
A TRUEBLUE DIVISION

- Expand vertical reach including consumer packaged goods, food and beverage
- Go-to-market messaging focused on vendor consolidation and performance-based pricing model
- Increased sales efforts on short-term project offerings

## Balance sheet remains strong with zero debt and ample liquidity

Amounts in millions





Note: Figures may not sum to consolidated totals due to rounding. Balances as of fiscal period end. <sup>1</sup> Borrowing availability is based on maximum borrowing availability under our most restrictive covenant.

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# Outlook

# Select outlook information for Q3 2023

ltem	Q3 2023	Commentary
Revenue	\$484M to \$509M -16% to -12% v. prior year	The improvement in the year-over-year decline for Q3 compared to Q2 is tied to a less challenging prior year comparison.
Gross margin	0 to +40 bps v. prior year	Gross margin expansion due to favorable spreads between bill- and pay-rate inflation.
SG&A	\$122M to \$126M	Refer to EBITDA adjustments below for additional information on expected expense.
EBITDA adjustments <sup>1</sup>	~\$2M	<ul> <li>~\$1M in PeopleReady technology upgrade costs</li> <li>~\$1M in SaaS amortization</li> </ul>
Pre-tax net income adjustments	~\$2M	<ul> <li>~\$1M in PeopleReady technology upgrade costs</li> <li>~\$1M in intangibles amortization</li> </ul>
CapEx <sup>2</sup>	~\$11M	Q3 depreciation is expected to be ~\$5M.
Shares	~31.3M	Reflects diluted weighted average shares outstanding.

<sup>1</sup> Refer to the appendix to this presentation for a definition of non-GAAP financial measures.

<sup>2</sup> Includes planned investments in software as a service (SaaS) assets capitalized in other long-term assets with the related amortization recorded in SG&A.

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# Select outlook information for FY 2023

ltem	FY 2023	Commentary
Gross margin	0 to +60 bps v. prior year	Gross margin expansion due to favorable spreads between bill- and pay-rate inflation.
SG&A	\$492M to \$498M	Refer to EBITDA adjustments below for additional information on expected expense.
EBITDA adjustments <sup>1</sup>	\$7M to \$11M	<ul> <li>~\$2M in PeopleReady technology upgrade costs</li> <li>~\$4M in SaaS amortization</li> <li>~\$1M in third-party processing fees for hiring tax credits</li> <li>~\$2M in other adjustments</li> </ul>
Pre-tax net income adjustments	\$7M to \$11M	<ul> <li>~\$2M in PeopleReady technology upgrade costs</li> <li>~\$5M in intangibles amortization</li> <li>~\$2M in other adjustments</li> </ul>
CapEx <sup>2</sup>	\$36M to \$40M	FY 2023 depreciation is expected to be \$20M to \$24M.
Income tax benefit	\$2M to \$3M	The estimated income tax benefit is the result of our job tax credits exceeding the income tax associated with our pre-tax income.
Other	Note: Fiscal 2023 includes	a 53rd week, which will add \$22M to \$27M of revenue with minimal profit due to low seasonal volume.
	esentation for a definition of non-GAAP fina	ncial measures.

<sup>2</sup> Includes planned investments in software as a service (SaaS) assets capitalized in other long-term assets with the related amortization recorded in SG&A.

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# Appendix

## NON-GAAP FINANCIAL MEASURES AND NON-GAAP RECONCILIATIONS

In addition to financial measures presented in accordance with U.S. GAAP, we monitor certain non-GAAP key financial measures. The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute for the directly comparable financial measures prepared in accordance with U.S. GAAP, and may not be comparable to similarly titled measures of other companies.

Non-GAAP measure	Definition	Purpose of adjusted measures
Adjusted net income and Adjusted net income per diluted share	Net income (loss) and net income (loss) per diluted share, excluding: – amortization of intangibles,	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> </ul>
	<ul> <li>amortization of software as a service assets,</li> <li>goodwill and intangible asset impairment charge,</li> <li>accelerated depreciation,</li> </ul>	<ul> <li>Used by management to assess performance and effectiveness of our business strategies.</li> </ul>
	<ul> <li>PeopleReady technology upgrade costs,</li> <li>other adjustments, net, and</li> <li>tax effect of each adjustment to U.S. GAAP.</li> </ul>	<ul> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>
EBITDA and Adjusted EBITDA	EBITDA excludes from net income (loss): – income tax expense.	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> </ul>
	<ul> <li>interest expense and other income, net, and</li> <li>depreciation and amortization.</li> </ul>	<ul> <li>Used by management to assess performance and effectiveness of our business strategies.</li> </ul>
	<ul> <li>Adjusted EBITDA, further excludes:</li> <li>third-party processing fees for hiring tax credits,</li> <li>amortization of software as a service assets,</li> <li>goodwill and intangible asset impairment charge,</li> <li>PeopleReady technology upgrade costs,</li> <li>other adjustments, net.</li> </ul>	<ul> <li>Provides a measure, among others, used in the determination of incentive compensation for management.</li> </ul>
Adjusted SG&A expense	Selling, general and administrative expense excluding: - third-party processing fees for hiring tax credits, - amortization of software as a service assets, - PeopleReady technology upgrade costs, - other adjustments, net.	<ul> <li>Enhances comparability on a consistent basis and provides investors with useful insight into the underlying trends of the business.</li> </ul>
er to the appendix to this presentation for a defi	nition and full reconciliation of non-GAAP financial measures to GAAP financial resul	ts.

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# 1. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO ADJUSTED NET INCOME AND ADJUSTED NET INCOME PER DILUTED SHARE (Unaudited)

		13 week	s ende	ed
(in thousands, except for per share data)	Ju	n 25, 2023	Ju	ın 26, 2022
Net income (loss)	\$	(7,323)	\$	24,013
Amortization of intangible assets		1,274		1,495
Amortization of software as a service assets (1)		_		699
Goodwill and intangible asset impairment charge		9,485		—
Accelerated depreciation (2)		_		540
PeopleReady technology upgrade costs (3)		174		1,748
Other adjustments, net (4)		565		(491)
Tax effect of adjustments to net income (loss) (5)		1,203		(749)
Adjusted net income	\$	5,378	\$	27,255
Adjusted net income per diluted share	\$	0.17	\$	0.82
Diluted weighted average shares outstanding		31,185		33,149
Margin / % of revenue:				
Net income (loss)		(1.5)%		4.2%
Adjusted net income		1.1%		4.8%

Refer to the last slide of the appendix for footnotes.

# 2. RECONCILIATION OF U.S. GAAP NET INCOME (LOSS) TO EBITDA AND ADJUSTED EBITDA (Unaudited)

		13 week	s ende	d
(in thousands)	Jur	1 25, 2023	Ju	n 26, 2022
Net income (loss)	\$	(7,323)	\$	24,013
Income tax expense		1,345		5,129
Interest and other (income) expense, net		(578)		110
Depreciation and amortization		6,280		7,245
EBITDA		(276)		36,497
Third-party processing fees for hiring tax credits (6)		110		162
Amortization of software as a service assets (1)		952		699
Goodwill and intangible asset impairment charge		9,485		—
PeopleReady technology upgrade costs (3)		174		1,748
Other adjustments, net (4)		565		(491)
Adjusted EBITDA	\$	11,010	\$	38,615
Margin / % of revenue:				
Net income (loss)		(1.5)%		4.2%
Adjusted EBITDA		2.3%		6.8%

Refer to the last slide of the appendix for footnotes.

## 3. RECONCILIATION OF U.S. GAAP SELLING, GENERAL AND ADMINISTRATIVE EXPENSE TO ADJUSTED SG&A EXPENSE (Unaudited)

		13 week	s ende	d
(in thousands)	Jun	25, 2023	Ju	n 26, 2022
Selling, general and administrative expense	\$	121,282	\$	122,034
Third-party processing fees for hiring tax credits (6)		(110)		(162)
Amortization of software as a service assets (1)		(952)		(699)
PeopleReady technology upgrade costs (3)		(174)		(1,748)
Other adjustments, net (4)		(390)		491
Adjusted SG&A expense	\$	119,656	\$	119,916
% of revenue:				
Selling, general and administrative expense		25.5%		21.4%
Adjusted SG&A expense		25.2%		21.1%

### Footnotes:

- 1. Amortization of software as a service assets is reported in selling, general and administrative expense. Note, amortization of software as a service assets was included as an adjustment to net income during transitory periods ending with fiscal 2022 and is only considered an adjustment to EBITDA going forward to be consistent with the treatment of depreciation and amortization.
- 2. Accelerated depreciation for the existing systems being replaced by the upgraded PeopleReady technology platform.
- 3. Costs associated with upgrading legacy PeopleReady technology.
- 4. Other adjustments for the 13 weeks ended June 25, 2023 primarily include workforce reduction costs of \$0.6 million (\$0.2 million in cost of services and \$0.4 million in selling, general and administrative expense). Other adjustments for the 13 weeks ended June 26, 2022 primarily include a benefit of \$1.4 million from forfeited stock awards associated with the CEO transition that were expensed in prior years, partially offset by \$0.8 million of costs incurred while transitioning to a new third party administrator for workers' compensation.
- 5. Total tax effect of each of the adjustments to U.S. GAAP net income using the effective income tax rate for the respective periods.
- 6. These third-party processing fees are associated with generating hiring tax credits.



# Investor Roadshow Presentation

JULY 2023



## Forward-looking statements

This document contains forward-looking statements relating to our plans and expectations including, without limitation, statements regarding the future performance and operations of our business, expected growth from our digital investments, and the expected amount and timing of any share repurchases, all of which are subject to risks and uncertainties. Such statements are based on management's expectations and assumptions as of the date of this release and involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements including: (1) national and global economic conditions which can be negatively impacted by factors such as rising interest rates, inflation, political instability, epidemics and global trade uncertainty, (2) our ability to attract sufficient qualified candidates and employees to meet the needs of our clients, (3) our ability to attract and retain clients, (4) our ability to maintain profit margins, (5) our ability to successfully execute on business strategies to further digitalize our business model, (6) the timing and amount of common stock repurchases, if any, which will be determined at management's discretion and depend upon several factors, including market and business conditions, the trading price of our common stock and the nature of other investment opportunities, (7) new laws, regulations, and government incentives that could affect our operations or financial results, (8) our ability to access sufficient capital to finance our operations, including our ability to comply with covenants contained in our revolving credit facility, and (9) any reduction or change in tax credits we utilize, including the Work Opportunity Tax Credit. Other information regarding factors that could affect our results is included in our Securities Exchange Commission (SEC) filings, including the company's most recent reports on Forms 10-K and 10-Q, copies of which may be obtained by visiting our website at www.trueblue

## Investment highlights

Market Leader	Market leader in U.S. blue collar staffing and global RPO with increasingly diverse service offerings
Industry Growth Prospects	Highly fragmented industry with strong growth potential from secular forces
Compelling Strategies	Advancing technology applications and enhancing the experience for those we serve to grow market share
Return of Capital	Strong balance sheet and cash flow to support stock buybacks
Experienced Leadership Team	Deep human capital expertise with proven success driving growth and delivering value to stakeholders
TrueBlue, Inc.	3

## **Our Mission: Connecting People and Work**



TrueBlue, Inc.

<sup>1</sup> No single client accounted for more than 4% of total revenue for FY 2022

## Three specialized segments meet diverse client needs

				te pe			
On-demand general and skilled labor for industrial jobs		Talent solutions for outsourcing the recruiting process for permanent employees		Contingent, on-site industrial staffing and commercial driver services			
		PeopleReady	PeopleScout	PeopleManagement			
Revenue <sup>1</sup>	57%			14%		29%	
Segment profit mix <sup>1</sup>	59%			30%		11%	
Segment profit margin <sup>1</sup>	7%			14%		2%	
	PeopleReady		PeopleScout		PeopleManagement	_	
Incremental Segment profit margin <sup>2</sup>	15 – 20%		27 – 32%		8 – 13%		

<sup>1</sup> Revenue and segment profit calculations based on FY 2022. We evaluate performance based on segment profit sequence and segment profit includes revenue, related cost of services, and ongoing operating expenses directly attributable to the reportable segment. Segment profit excludes depreciation and amortization expense, unallocated corporate general and administrative expense, interest expense, other income, income taxes, and other adjustments not considered to be origoing.
<sup>2</sup> Average, estimated margin associated with additional organic revenue.

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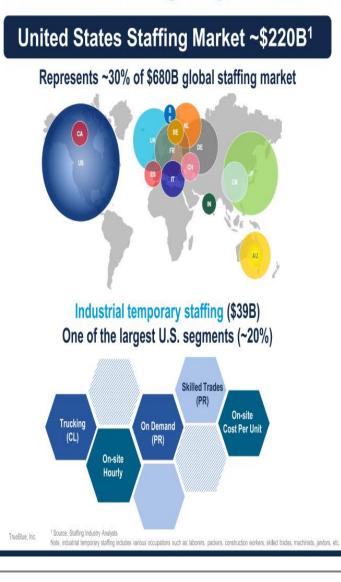
TrueBlue, Inc.

### Solving workforce challenges

Workforce solutions are in high demand as businesses increasingly turn to human capital experts to solve talent challenges.

Remote Recruiting	Artificial Intelligence	Workforce Com <mark>plexity</mark>	E trueblue THE PEOPLE COMPANY*
The <b>worker</b> <b>supply chain</b> is becoming increasingly decentralized. TrueBlue's digital strategy connects people anywhere at	Companies are seeking ways to become <b>more</b> <b>nimble</b> and <b>efficient</b> . Deploying AI to source human capital	Many factors, including globalization, the "gig" economy and diversity are <b>changing the</b> world of work requiring a disciplined approach to hiring.	A <b>robust</b> value proposition with high- touch, specialized, digital <b>solutions</b> for staffing, workforce management and recruitment process
any time.	will be a competitive differentiator.		outsourcing.

## **US Industrial Staffing: Large and attractive market**



### Why Industrial Staffing?

- One of the largest segments of the U.S. staffing industry (\$39B in 2022)
- Highly fragmented with no dominant competition
- Digital adoption by the industry can expand growth opportunity, like rideshare companies did for the taxi industry
- Capitalize on ecommerce logistics as online retail continues to grow
- Unique growth opportunity to fill key skilled trades positions as baby boomers retire
- The Biden Administration's infrastructure and clean energy plans are expected to inject billions into the labor market
- The industry rebounds quickly in the early stages of a recovery

## Recruitment Process Outsourcing: High margin plus double-digit revenue growth

### Global RPO Market ~\$6B<sup>1</sup>

I	λ.

Strong history of growth with a 2017-2022 market CAGR of ~13%



North America represents 50% followed by EMEA (30%) and APAC (20%)

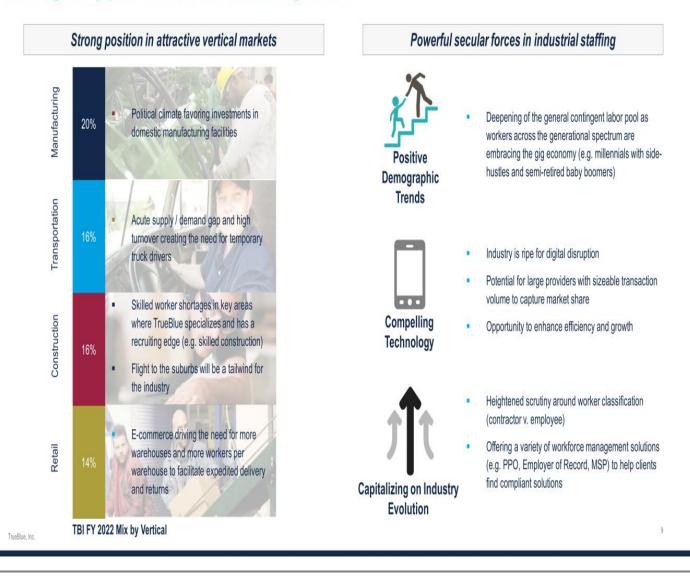


50% in Technology, Manufacturing & Life Science industries

### Why RPO?

- "Immature" market with no single dominant player
- Traditionally "sticky" business model with high client retention and engagement
- Industry produced double-digit annual revenue growth historically and recovered swiftly from recent recession
- Industry poised for growth as companies seek new solutions to increasing labor challenges

## Strategically positioned for secular growth



# **Strategy highlights and priorities**

## 

- Digitalize our business model to gain market share from smaller, less capitalized competitors and reduce expenses
- Advance JobStack<sup>TM</sup> capabilities to better accommodate our associates and increase worker supply
- Enhance training and expand geographic and vertical coverage to drive sales and improve the client and associate experience

### People scout

- Augment sales team to enable specialization and gain market share in high growth sectors
- Seek opportunities to grow domestically and globally through acquisition and / or new product offerings
- Advance technology platform with a focus on improving client delivery and recruiting efficiency

### Peoplemanagement

 Leverage sales resource investments to expand into under-penetrated geographic

 Increase adoption of on-site workflow product offering to expand margin profile

markets

 Invest in client and associate care in addition to retention programs

Advance technology and enhance the experience for those we serve to grow market share

# PeopleReady: Focusing on digital transformation and operational excellence

- Combine the strength of our geographic footprint and JobStack<sup>™</sup> capabilities
  - o Customers and associates can connect 24/7 via JobStack app
  - Expansive coverage through branches and regional service centers
  - o Digitalization enables operational efficiencies
- Enhance customer and associate experience
  - Renewed emphasis on account management to improve customer retention
  - Employee programs emphasizing learning and development to strengthen service delivery and talent retention
- Grow market share in specialized verticals
  - Well-positioned to capitalize on growing renewable energy vertical
  - o Skilled labor shortages in areas where we specialize



TrueBlue, Inc.

### PeopleScout: Industry leader with historically high margins

#### Strong Growth Prospects

- Demonstrated track record servicing large employers with dynamic needs in growing industries
- Augmenting sales teams to gain market share in high growth sectors
- Global focus as growing number of deals are multiregion and multi-country

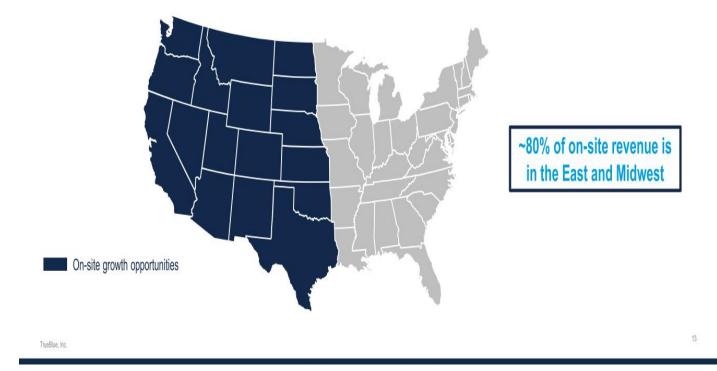
#### Affinix Technology: A Differentiated Experience

- Connects clients and candidates using AI, machine learnings and predictive analytics ideal in today's remote recruiting landscape
- Provides a superior candidate experience, which is critical as our clients compete for talent



## PeopleManagement: Expanding market share and margin

- Business model is more insulated from cyclical changes due to the outsourced nature of our client relationships
- Sales teams are scaling in underserved markets to expand share
- Opportunity to raise margin profile through higher penetration of workflow solutions, special project teams and mobile driver services



## ESG principles help us make sound decisions

### **Key Statistics:**

- 75% of board members are women or racially diverse
- 50% of senior management are women
- 88% of voting shareholders approved executive compensation

### How ESG guides our decision making:

- Code of conduct and business ethics framework
- Board of directors oversight & governance
- Executive compensation structure
- Enterprise risk management program

# **External ESG Ratings**





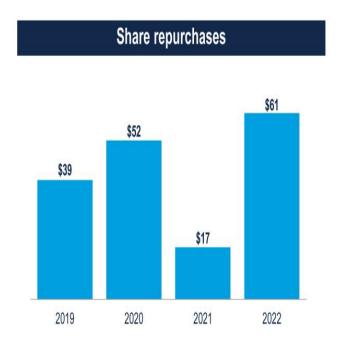
Risk Ranking: Low Risk Exposure: Low Risk Management: Average

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## Balance sheet remains strong with zero debt and ample liquidity

Amounts in millions



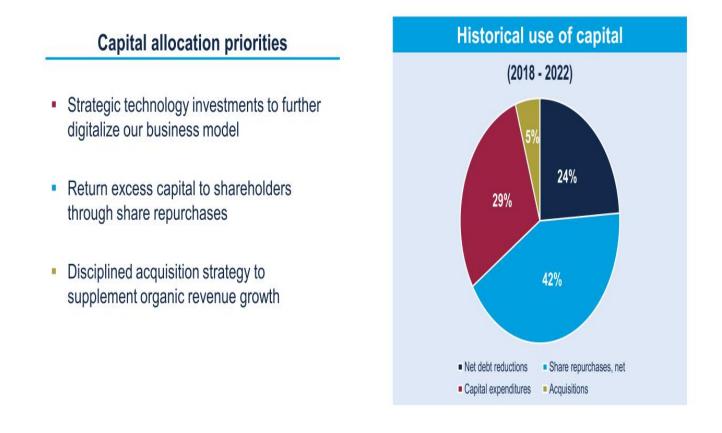


Note: Figures may not sum to consolidated totals due to rounding. Balances as of fiscal period end. <sup>1</sup> Borrowing availability is based on maximum borrowing availability under our most restrictive covenant

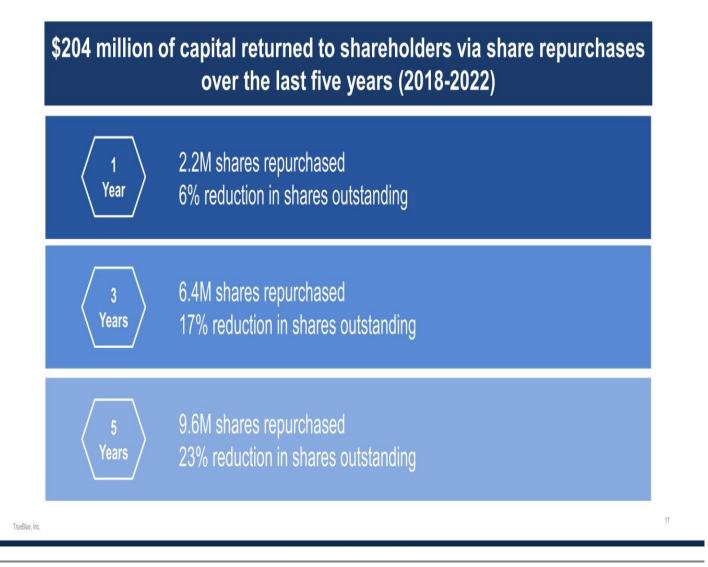
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### **Focused capital strategy** *Investing in technology and returning excess capital to shareholders*



## Strong track record of returning capital to shareholders



### Leadership with deep industry experience



Steve Cooper Director and CEO

20+ years of industry experience

12 years as TrueBlue CEO

TrueBlue Director since 2006



Derrek Gafford EVP and CFO

20+ years of industry experience 19 years of CFO experience TrueBlue CFO since 2006



### Taryn Owen President and COO

20+ years of industry experience 10 years as business leader TrueBlue President & COO since 2022

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